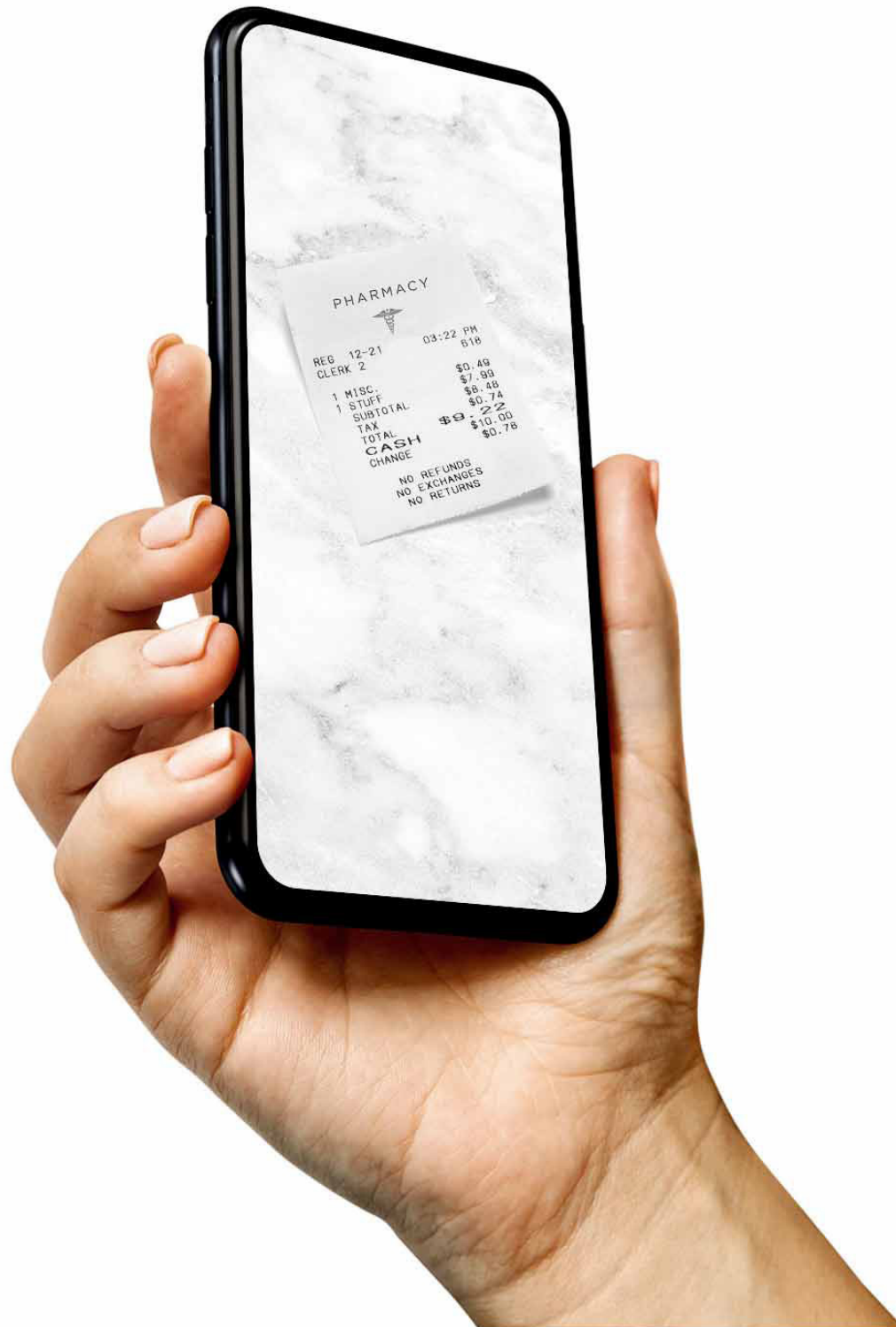


A hand is shown holding a smartphone. The phone's screen displays a welcome message with a blue-to-purple gradient background. The text on the screen is white and reads: "Welcome to Aya. The new way to pay for health and wellness." At the bottom of the screen, there is a "Get started" button.

Welcome
to Aya.
The new way
to pay for
health and
wellness.

Get started

How To Submit
An Out Of Pocket Claim
(PostPay)



PHARMACY

REG 12-21 03:22 PM
CLERK 2 618

1 MISC.	\$0.49
1 STUFF.	\$7.99
SUBTOTAL	\$8.48
TAX	\$0.74
TOTAL	\$9.22
CASH	\$10.00
CHANGE	\$0.78

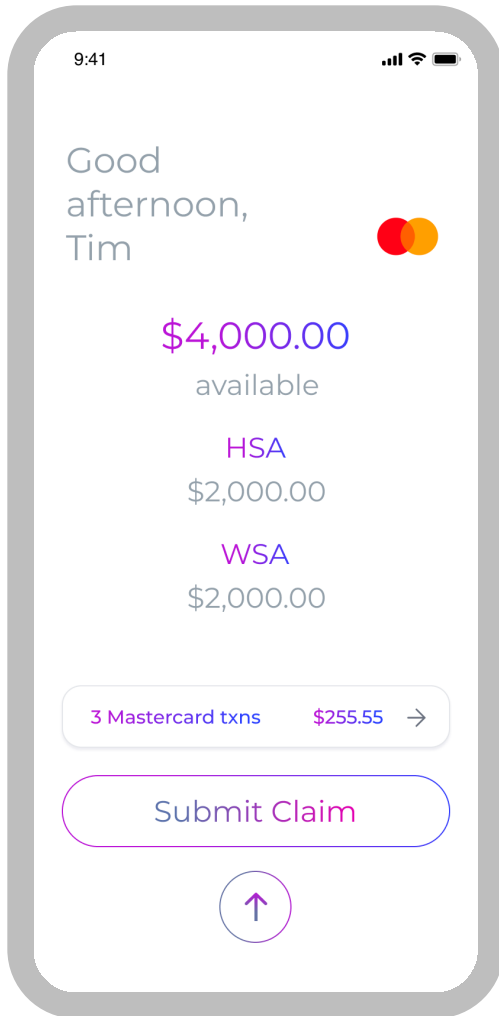
NO REFUNDS
NO EXCHANGES
NO RETURNS

Overview

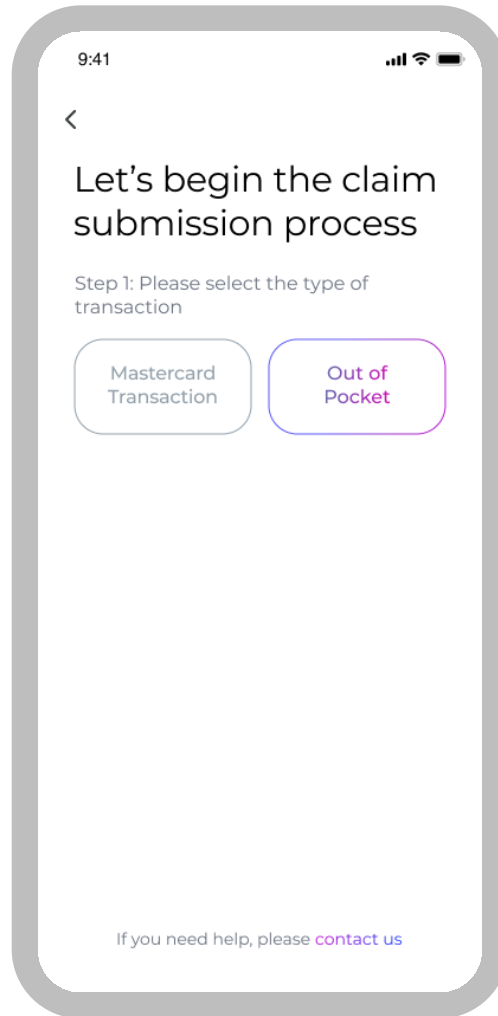
This document contains instructions on how to submit an Out of Pocket claim through your Aya Care app

Aya Support

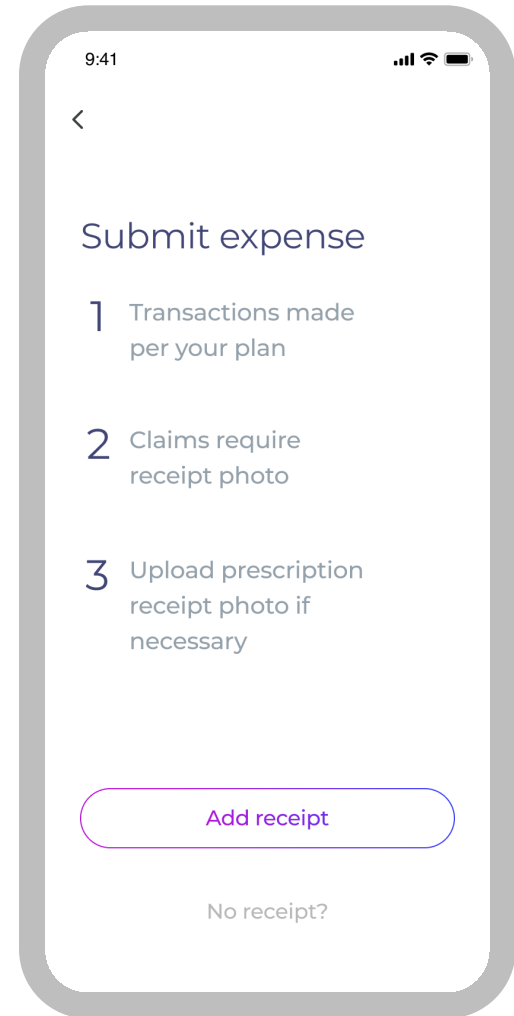
support@ayacare.com
or 1-888-427-6682



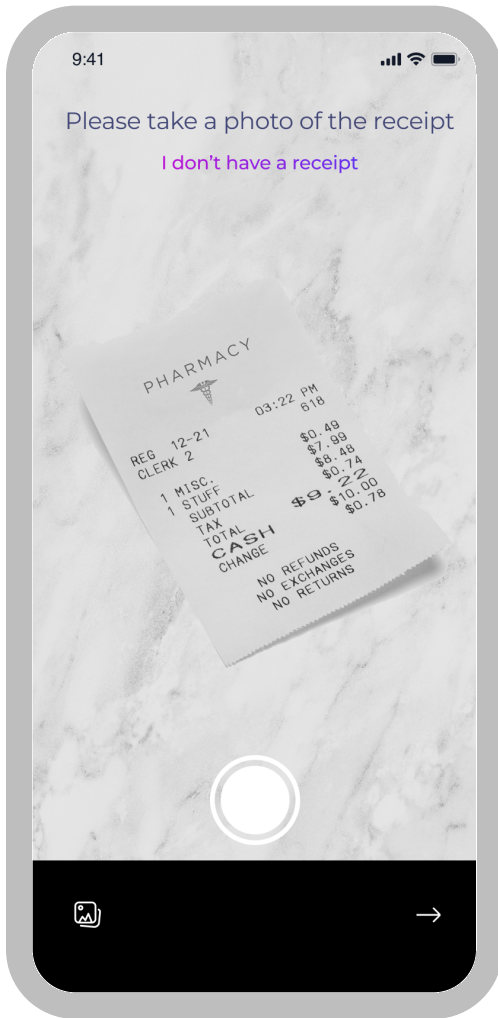
Once logged in, select "Submit Claim" from the home screen



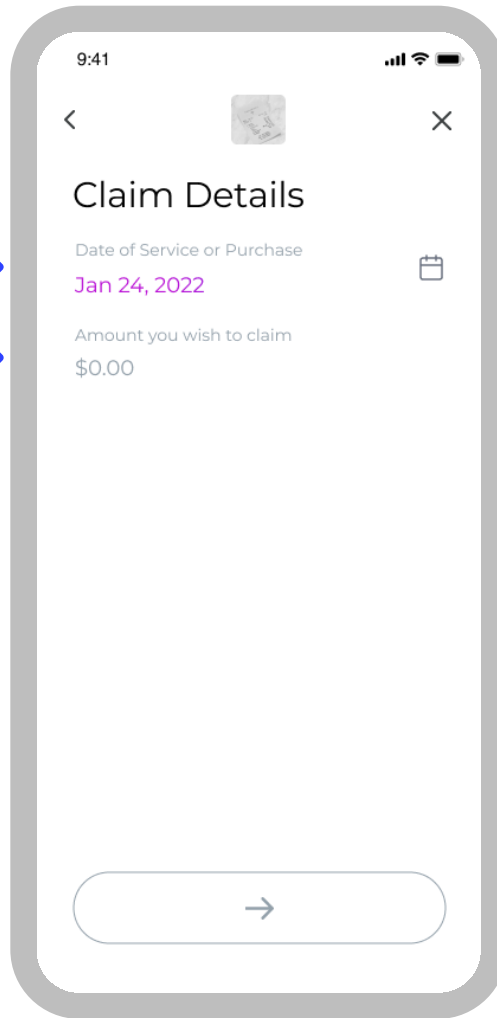
Select the type of transaction "Out of pocket"



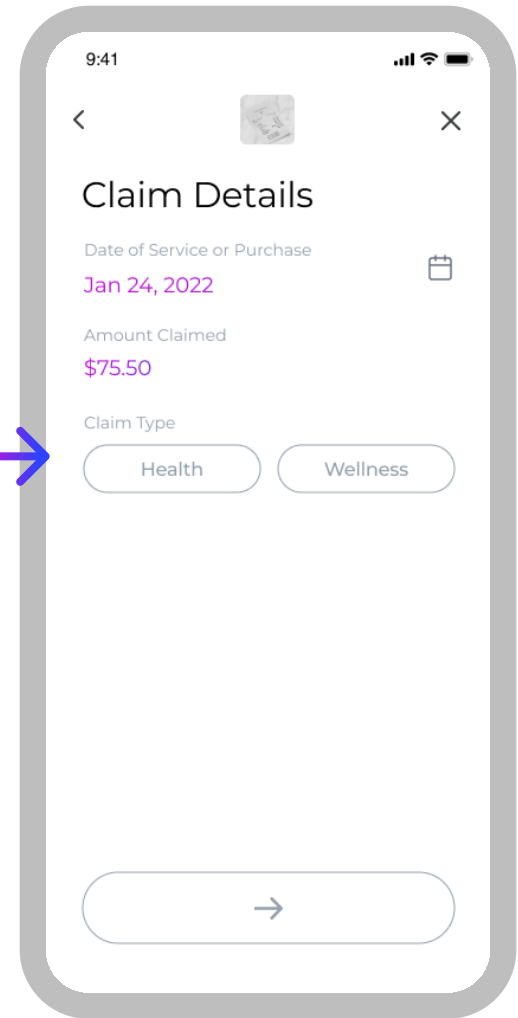
Select "Add receipt" in order to add the transaction receipt



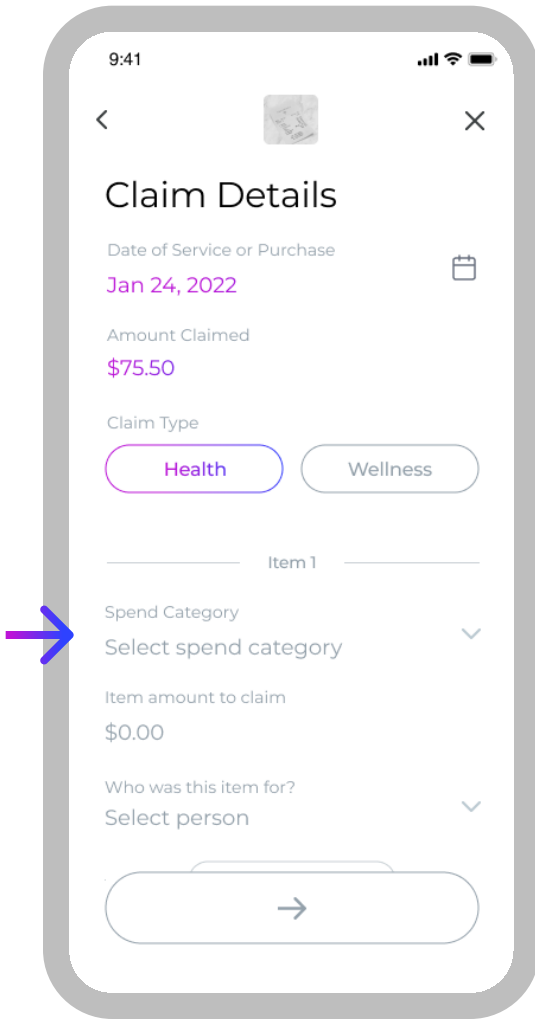
Take a photo of the receipt or select the photo gallery from the left bottom corner



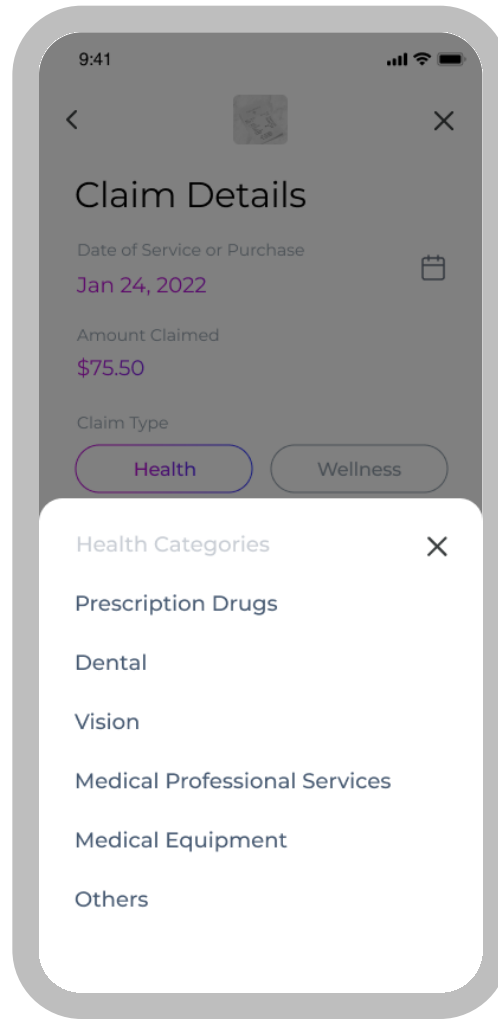
Enter the transaction date and the amount you wish to claim



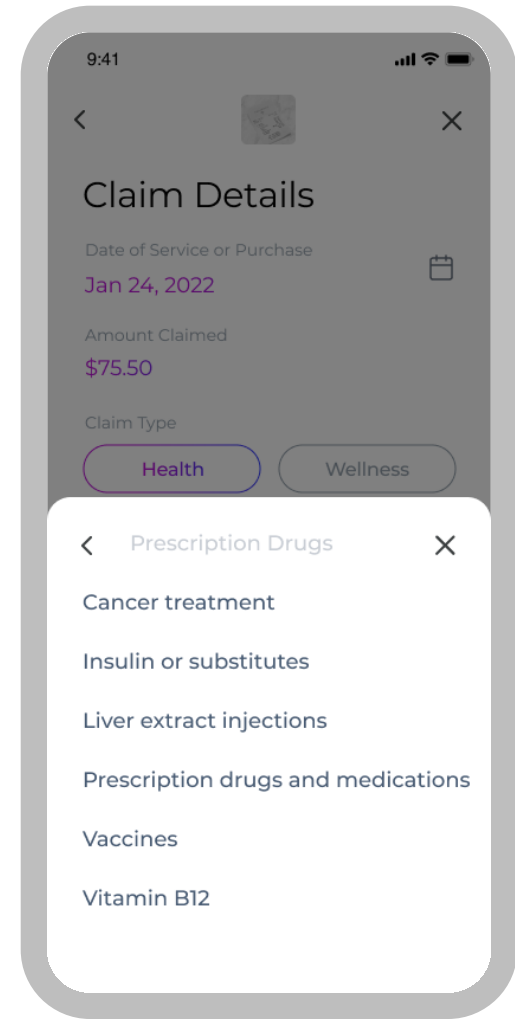
Select whether the transaction was a Health or Wellness one



Select the category of the expense



Choose category from the list



Select sub-category

Date of Service or Purchase
Jan 24, 2022

Amount Claimed
\$75.50

Claim Type
Health Wellness

Item 1

Spend Category
Prescription Drugs
Vaccines

Prescription photo required
Add prescription

I don't have a prescription

Item amount to claim
\$0.00

Who was this item for?
Select person

+ Add Another Item

A few of the categories require prescription photo. Click on “add prescription” in order to submit the prescription photo.



Take a photo of the prescription or select the photo gallery from the left bottom corner

Date of Service or Purchase
Jan 24, 2022

Amount Claimed
\$75.50

Claim Type
Health Wellness

Item 1

Spend Category
Prescription Drugs
Vaccines

Prescription photo required

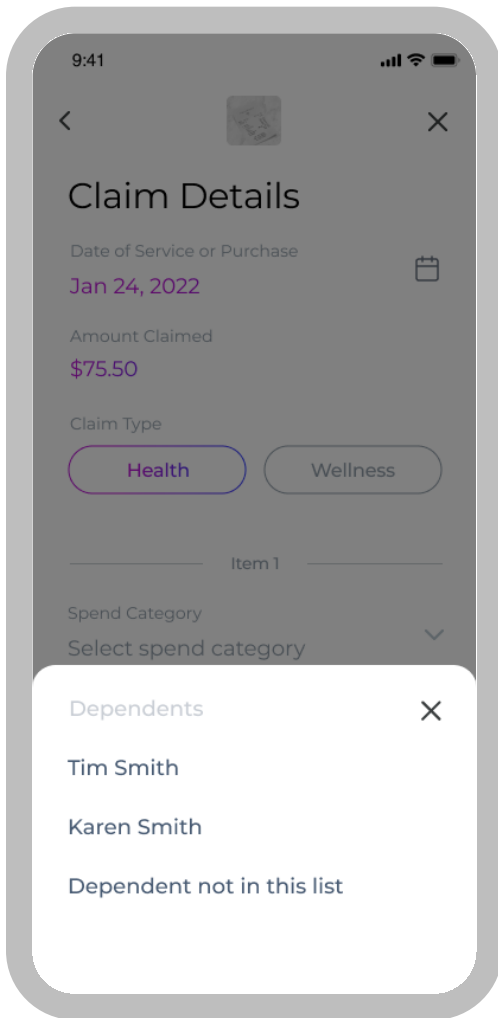
Item amount to claim
\$0.00

Who was this item for?
Select person

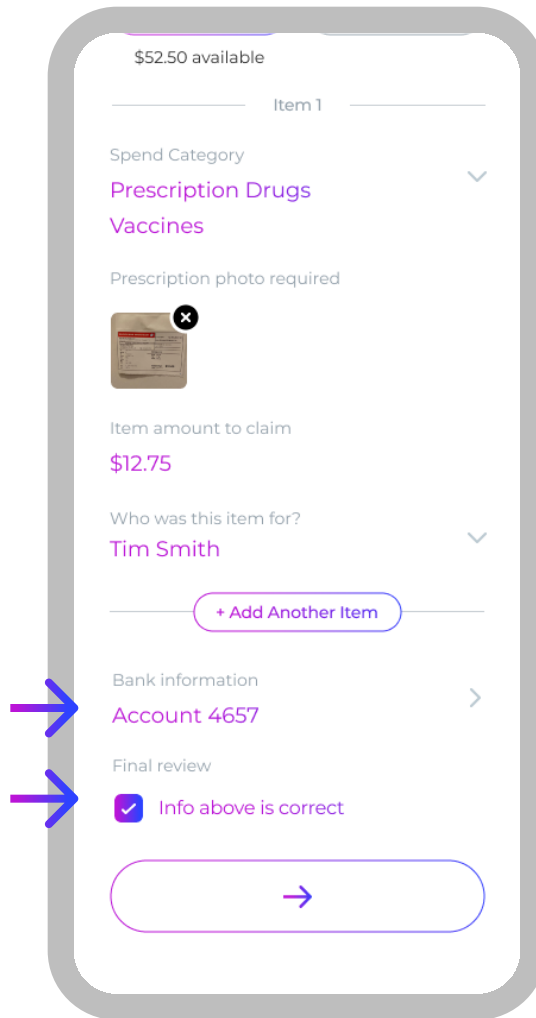
+ Add Another Item

Enter the item cost (the claim can have multiple items). The total cost of the items should match the 'amount you wish to claim' amount.

Next, select the person that this item is for.

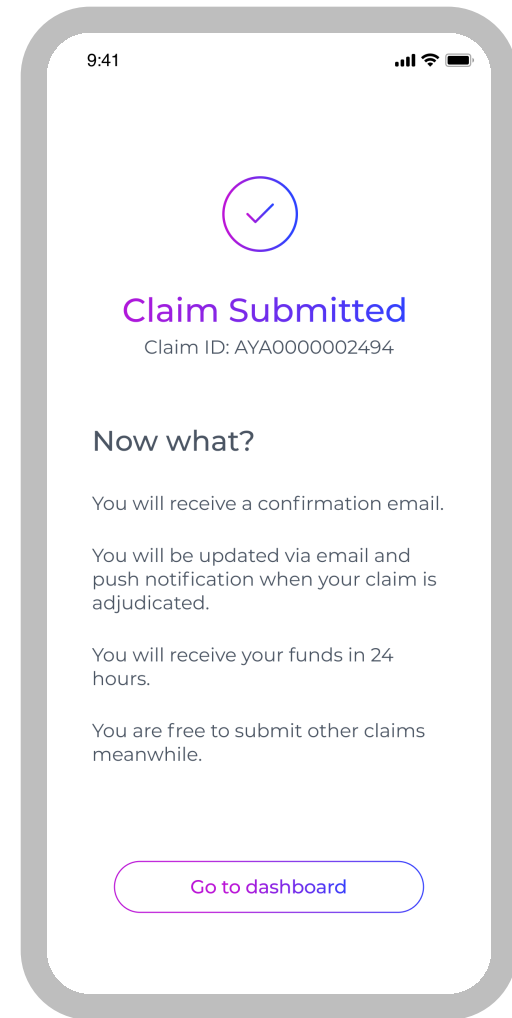


Select the person that this item is for from the list



If no other items are to be added, check the bank account information. If you don't have a bank account added, you can add it here.

Have another look at the entered information and when all looks good, select the checkbox confirming the information submitted is correct.



Your claim is submitted at this step. At this point our team reviews your claim and will notify you within 24 hours.